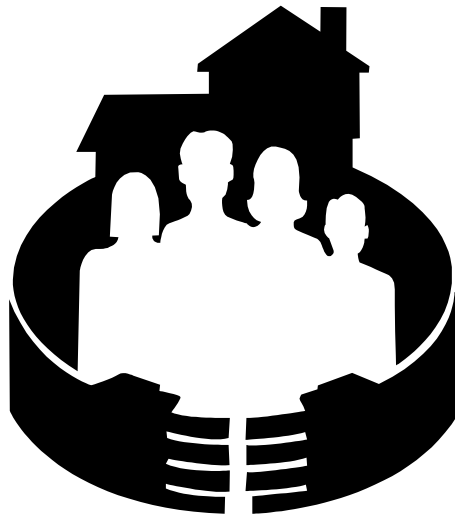


McDowell County
Families, Agencies, Children,
Enhancing Services (FACES)

FY 2010 Impact Report



McDowell County FACES FY 10 Annual Impact Report

Goal 1: McDowell County will achieve and maintain good physical and mental health.

- A. *Gentle Yoga and Dining with Diabetes*: McDowell County FACES was the fiscal agent for a grant of \$3,000 to train 4 individuals in gentle yoga and incorporating it into dining with diabetes classes.
- B. *Circle of HOPE*: McDowell County FACES received a grant of \$26,000 from the Komen Foundation to place an outreach worker in the county which educated 269 women on breast health, completed 5 clinical breast examinations dates with 28 CBEs completed, and 6 mammograms. McDowell FACES and the HOPE Coalition provided time and space for hosting a breast cancer survivor lunch and learn event where 24 individuals shared their stories and successes. McDowell County FACES supports the initiatives of Breast and Cervical Cancer Screening Program by assisting with a fund raiser whereby 62 individuals donated \$1,593.50 towards screening and treatment. FACES, the HOPE Coalition, Relay for Life, Breast and Cervical Cancer Screening, F&W Printing, and the Presbyterian Church provided opportunity for 41 individuals to celebrate surviving cancer of multiple types. Educational information was also shared.
- C. *Tobacco Cessation with African Americans*: Staff participated in training under the "Follow The Signs" and assisted a local Church to write a \$ 600 mini grant to educate local groups in the curriculum and provide information to individuals on the dangers of nicotine and African American smokers specifically.
- D. *Community Baby Showers*: FACES provided opportunity for 18 agencies to learn about community baby showers and supported the initiative resulting in two showers in two parts of the county, \$4,000 in grants, and over 100 individuals served.
- E. *Community Forums*: FACES hosted a community forum on health issues, networking, and information on services available to children and families with 86 in attendance.
- F. *Technical Assistance to Agencies*: Staff worked with the 4-H Leaders Association to establish activities, calendars, and events for participation. FACES works with the Community Crossing in providing resources and staff for their Healthy Families Healthy Children program. Currently the Crossing is providing curriculum to the women and children living at the domestic violence shelter.

Impact: Residents have information necessary to access health services and make choices on personal health. Barriers to health services and education have been reduced. McDowell County FACES and the HOPE Coalition monitored the process by which all of these activities were completed and found that there are agencies at the table that are fulfilling their obligations of membership however are not consistent in implementing the strategies. There are a small number of individuals that are involved in activities and events and while these meet regularly and plan and implement, it is difficult for the group as a whole then to evaluate the outcomes.

Goal 2: McDowell County children will be ready to succeed in school.

- A. FACES provided opportunity for the Board of Education to present at a community meeting encouraging agencies to go on-line and fill out a resource directory that will be provided to their students and families.
- B. Staff assisted the Board of Education in locating trainers and presenters for the 21st Century After-School Programs.
- C. FACES provided time on the monthly community meeting agenda for the Board of Education to provide information on services to children and families including preschool.

Impact: Agencies and families have better access to systems of service through the Board of Education through the resource directory, website, and information sharing at community meetings and events.

Goal 3: McDowell County will possess marketable skills and have access to good jobs.

- A. FACES serves on the board for the Wastewater Treatment Coalition of McDowell County. During the year, the Ashland sewer system went on-line with 100% of families served, 7 families were assisted with on-site septic systems through low-interest loans, the Crumpler land has been brownfield tested and is pending decision for acquisition, the Coalwood system is pending funds at the federal level, and the War system received extension funding. On-site sewer loan programs are available through SHED.
- B. FACES met with the County Commission Manager and provided all information on parks in the county and agreed to assist them in planning based on recommendations of the strategic plan developed under the Blueprint Communities Team.
- C. The Blueprint Plan for McDowell was updated by FACES staff for successes and barriers.
- D. Big Creek District Development Corporation plan is pending approval from the State Board of Education on donation of the Big Creek High School Facility. FACES and the Corporation met with the local Board of Education and received recommendation for the State to donate the High School, Gymnasium and land to the Corporation.
- E. FACES facilitated meetings with the McDowell Public Library, Delegate Moore, and the EDA for placement of a mobile library unit in the county. Funds had been received and unfortunately the unit was not able to be placed for liability, maintenance, transportation, and storage costs. FACES also participated in a discussion with the community on the need for a roof for the public library. A grant has been secured and work should begin soon.
- F. FACES participated in a webinar on the Appalachian Regional Commissions prioritization plan.

G. FACES has become a host site for the Experience Works Training Program, housing one trainee to learn office skills.

Impact: FACES networks with County agencies, nonprofits, faith-based, service providers, economic, and employment sectors to initiate discussions necessary for improving opportunities for skill development of McDowell County residents. The County has a current assessment of all parks. Local information is provided to ARC for future planning. FACES serves as the maintenance site for the Blueprint Community Strategic Plan to document successes and identify areas of need and change.

Goal 4: McDowell County parents will have adequate resources to protect, nurture, educate and support their children.

A. CHIP Outreach is covered in McDowell County through DHHR, Tug River Health Association, Welch Community Hospital, and other physicians. McDowell County FACES provides literature about CHIP at community meetings and events and through the Resource Directory.

B. Earned Income Credit Education was provided through community meetings and events utilizing 290 flyers.

C. Substance Abuse Prevention, Intervention, and Treatment:

- ✓ In September FACES lost the Drug Free Community Support Grant for the HOPE Coalition. Our County Commission stepped up and contributed \$60,000 to continue the efforts of the Coalition, of which \$45,000 was received during this fiscal year.
- ✓ The HOPE Coalition completed assessment of drug issues in the County through meetings in War and Bradshaw, forums with law enforcement, magistrates, prosecuting attorney, juvenile probation, and judges to identify strategies to address drug issues. There were approximately 60 participants during these forums. The largest concern for these groups was prescription pain medication and how it is combined with methadone, alcohol, and other substances causing premature death in the users.
- ✓ Studies demonstrated that WV increased in overdose rates from prescription Opioids between 1999 and 2004 by 550%. McDowell County had the highest rankings for these overdoses. The sheriff's office states that McDowell since 2004 has doubled the deaths per month.
- ✓ Child Protective Service workers indicate that more than 90% of the children in custody have drug issues in the family. A strategic plan was put in place whereby the Mayors Association and the enforcement group would work with the HOPE Coalition to address the problems identified.

- ✓ The Service Array assessment identified drug issues as a major contributing factor to the problems families face in the county.
- ✓ FACES invited Child Law Services to McDowell County to provide an overview of the services offered by them and to share the importance of developing a "Teen Court" in the county. At this point, McDowell County is unwilling to develop teen court.
- ✓ FACES wrote a \$5,000 grant and contracted with the Prevention Resource Center to complete "training of trainers" in the Strategic Prevention Framework for McDowell County agencies, nonprofits, and service providers to allow an understanding of the theory and to become trainers throughout the county. From this 17 individuals were trained, tool boxes were provided to continue the process, and the agencies have a better understanding of the use of the model and have a greater chance of receiving federal funding to address substance abuse.
- ✓ FACES and the HOPE Coalition completed "community readiness" assessment for identifying where the county stands on their willingness to address substance abuse.
- ✓ Members of the HOPE Coalition and the City of War met with physicians to obtain their position on prescription drug abuse. They shared that they were also frustrated and must treat the client as a client first and address the health issues they have identified without prior knowledge of abuse of prescriptions.
- ✓ Staff attended grant writing classes pertaining to the Drug Free Communities Support Grant and have completed the new grant and are awaiting decisions. Staff participates in Community Anti Drug Coalitions of America (CADCA) social media webinars to obtain knowledge on the most current social media techniques and how to use them to address substance abuse. The HOPE Coalition formalized its structure to better address substance abuse including placing a chair, vice chair, secretary, and changed the meetings from a "report out" to a mobilized decision making body.
- ✓ HOPE Coalition member agency worked with the Legacy Foundation to complete tobacco cessation workshops at mine sites and had high success rates.
- ✓ The National Guard Junior Special Forces continued this year with 15 youth participating. The Guard completed pre and post drug awareness assessments of the participants and completed four weekend events.
- ✓ Funds (\$3.2 million) for a McDowell County Treatment Facility were moved to Raleigh County due to staffing and flood plain issues. Our local delegate and others obtained \$1.2 million and McDowell is currently working toward placing a different facility in the county. Southern Highlands Community Mental Health

Center, a member of the HOPE Coalition and FACES is taking the lead on the initiative with staff coordinating and facilitation the process.

- ✓ FACES received a \$500 mini grant to conduct Town Hall meetings and the HOPE Coalition chose to make copies of the "Smashed" curriculum and video and have the 138 graduates of the high schools view it prior to graduation night.
- ✓ Staff worked with the Day Report Program throughout the year to provide curriculum, equipment, and resources to their clients.

Impact: Families and children in McDowell County have access to information on insurance, earned income credits, substance abuse and programs available to them. Youth have the opportunity to participate in discussions about issues affecting them and an opportunity to have their voice heard by agencies, judicial, and systems serving them. McDowell County will have a substance abuse treatment facility for women in the near future.

The HOPE Coalition as a sub-committee of FACES has worked with multiple partners to design a strategic plan for the next five years, completed memorandums of agreement with the partnerships, identified new groups to work with, and methods for evaluating the processes. The stakeholders and the County Commission of McDowell County and the region were willing to maintain the work of the Coalition even though there were no grant funds. The County donated the money to continue the work. When staff left FACES (Assistant and Drug Free Coordinator) the stakeholders for the HOPE Coalition stepped up and provided resources necessary to maintain the work of the plan and assist in writing the grant for the new year. We will know in September if we are refunded.

Goal 5: McDowell County's children will live in permanent stable homes.

- A. FACES is the Advisory Board for the SAFE Continuum of Care and staff sits on the SAFE and SHED Board of Directors as a resource of needs assessments, FACES assisted with establishing succession plan implementation for selecting a new SAFE/SHED Executive Director in September. Through SHED low-income families have access to permanent housing. FACES staff assisted in meetings to facilitate the development of "green" built homes in the county. FACES works with the agencies to make sure they are invited to housing meetings and the Blueprint Community meetings.
- B. FACES set up meetings between faith-based organizations, nonprofits, blueprint team, and others to identify methods of working together to increase home rehabilitation and services to families.

Impact: Families have homes that are safe, secure, and permanent. The SAFE/SHED Board of Directors has a long-term sustainability plan in place. Faith-based organizations have opportunities to review housing needs in the county and to network for future needs.

Goal 6: McDowell County will be safe in their home and communities.

- A. The Council of the Southern Mountains is a member of the FACES Board and has a neighborhood watch program throughout the county identified as the Retired Senior Volunteer Program. They also have a Mentoring Children of Prisoners Program where volunteers become mentors for children with parents who are incarcerated. Through these programs adults and children are given the resources to protect their communities and the families that live in them. They are also able to help children understand that even though their parent may be incarcerated, they are still a valuable part of the community. Staff assisted in materials and training opportunities through the Drug Free Communities HOPE Coalition.
- B. The Community Crossing provides curriculum to families on relationships, setting boundaries, and support groups.
- C. Stop the Hurt, SAFE and Law Enforcement provide fingerprint kits to children and families and a multi-disciplinary treatment approach to child abuse prevention.
- D. SAFE provides education to children and families on domestic violence prevention.

Impact: While drug issues continue to rise, neighborhood watch programs offer opportunity for community involvement by residents to fight and reduce crime. Children of incarcerated parents have opportunity for mentoring by caring adults. Families have opportunity to fingerprint their children in case of emergency situations. McDowell County has a Child Advocacy Center to meet the needs of abused children that includes a multi-disciplinary approach to child abuse. McDowell County families have a strong domestic violence education and outreach component.

Goal 7: McDowell County will have a sustainable Family Resource Network that is an assessment, planning, mobilizing, implementing, and evaluation entity among its stakeholders.

- A. FACES received \$40,000 from the State DHHR to continue the Planning and Coordination Grant in McDowell County.
- B. FACES received a grant of \$3,333 to complete Board Training to 8 individuals on FRNs and their requirements as a board member. FACES also trained 8 individuals from other nonprofits on the tax changes for 990s.
- C. FACES held 10 community and board meetings during the year with 84 participants.
- D. FACES contracted with Experience Works to place an individual in the office to train as an office assistant with intention of hiring the individuals if funds become available.
- E. FACES sponsored 8 HOPE Coalition meetings with 86 participants. There were 10 newsletters completed during the year providing information on workshops, training, programs, resources and other information.

- F. Information was shared during the FACES community meetings on multiple subjects including: WV Special Family Care, Census, Beehive Resource Locator, Service Array, PRO WV, Child Law, Teen Court, Hands of Hope, Nonprofits - Heart of McDowell County, Birth to Three, Resources for Students, and SAFE resources.
- G. FACES provided technical assistance to Mustards Seeds and Mountains, Community Crossing, SPOKES, Census Bureau, Board of Education.
- H. FACES completed updates to the local resource directory and obtained grants to make 1,000 copies that will be distributed throughout the county agencies and families.
- I. FACES maintains a website (facesfrn.com), a Facebook page, MySpace, blog, participates in webinars and forwards information regarding webinars to stakeholders, completed 10 newsletters, placed 12 articles in the newspaper, and 15 PSAs on the radio.

Impact: McDowell County FACES has multiple stakeholders engaged in assessment, planning, mobilization, implementation, and evaluation of issues, needs, assets, strategies, and programs that serve children and families. FACES has subcommittees such as the Health Opportunities for Positive Education (HOPE) Coalition that concentrate on specific health, youth, at-risk youth and alcohol, tobacco and other drug issues. FACES continues to provide training, strategic planning, and space at a neutral table for agencies to network and share ideas and resources.

Financial Review

McDowell County FACES had a “desktop review of finances” by the State Bureau for Children & Families, Office of Finance & Administration of the general ledger, bank receipts and deposit records, bank statements and reconciliations, finance policies, budget, and expenditure reports for personnel, fringe, supplies, and other categories and found the following:

1. No deficiencies noted while reviewing the financial policies and procedures manual.
2. No material misstatements noted when reviewing the financial documents listed above.